

How To: Add your device to Lynn_Open

This document is used to add your Smart TV, Gaming Console, Roku, Apple TV, etc. to the Lynn_Open SSID. Please read through these instructions in their entirety prior to completing the steps outlined here. Once you have registered your device with the Lynn University Identity Services Engine, there will be additional steps required to connect your specific device to the network.

Devices that can connect directly to the Lynn Wi-Fi network (Laptop and Desktop Computers, Apple and Android phones and tablets) should not connect to the Lynn_Open network.

Please read and follow these instructions completely to successfully connect your device to the Lynn_Open wireless network.

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Retrieving the MAC address of your device

There are many different devices on the market that may be used. Here are some directions on how to access the MAC address for several common devices (If your device is not listed here, please consult the user manual of the product or search online for solutions):

- **Samsung Televisions**
 - Open the **Settings** menu.
 - Select **Support**, and then select **About this TV** or **Contact Samsung** (You may need to scroll down to display the MAC address).
- **LG Televisions**
 - Press the **Settings** button on your LG smart TV and open the **Settings** menu on your TV.
 - From among the icons on your screen, select the **Network** icon and click on **OK**.
 - From the new menu on the left side of your screen, move to the sub menu by pressing the **left arrow button** on your remote.
 - Select the **WiFi Connection** option.
 - Select the **Advanced WiFi Settings** option from the menu.
 - On the next screen, you can find the MAC Address, IP address, Subnet Mask, Gateway, and DNS server address on your LG Smart TV.
- **Playstation 4/Playstation 5**
 - Power on the system without a disc inserted.
 - In the PS4/PS5, arrow up and select **Settings**.
 - Scroll down to **Network**.
 - Scroll down to **View Connection Status**.
 - The MAC Address will be listed next to **MAC Address (Wi-Fi)**.
- **Nintendo Switch**

- Select **System Settings** from the HOME menu.
 - Scroll down and select **Internet**.
 - The Nintendo Switch console's MAC address will be listed under **System MAC Address**.
- **XBox Series X/Series S**
 - Navigate to the **Settings** page.
 - Select **Network**.
 - Select **Advanced Settings**.
 - Under **IP settings**, the MAC address will be listed next to **Wireless MAC** on the right-hand side of the screen (this is also where the IP address and other information is located).
- **Apple TV**
 - With your Apple TV remote, navigate to and select the **Settings** icon.
 - From the **Settings** menu, select **General**.
 - Under **General**, select **Network**.
 - Your MAC Address will be next to the Wi-Fi Address. **Do not use the Ethernet address**.
- **Roku/Roku Express**
 - On the back of your Roku, there are six 2-digit pairs of numbers/letters separated by colons, e.g. 00:0D:0A:1H:3G:5C. One set is for Ethernet and the other set is for the wireless (Make sure to use the Wireless information).
 - Alternatively, from the Roku home screen, select **Settings > Network** and locate the value next to **Wireless MAC Address**.
- **Google TV**
 - Select **Settings**.
 - Select **Network**.
 - Select **Status**.
 - The MAC Address will be displayed on the screen.
- **Amazon Fire TV (Fire TV, Fire TV stick, Fire TV cube)**
 - From the Home screen, press **Menu**.
 - Select **Settings**.
 - The **Wi-Fi MAC Address** is located toward the bottom of the screen in the **Device Info** section.
- **Amazon Echo Device**
 - Download the Amazon Alexa app to your phone and computer and sign in with your Amazon account.
 - Connect to the wireless network transmitted by your Echo device
 - The wireless MAC address for your Echo can be found at the bottom of the Echo Setup screen in the Alexa app.

Entering your device information into the system

1. Using a mobile device or computer, open a web browser and navigate to <https://ise.lynn.edu>
2. At the Sign On screen, enter your Lynn username (not your email address, e.g. JSmith) and password.
 - a. Read through the terms and conditions and check the box next to "I agree to the terms and conditions".
 - b. Click the Sign On button to log in.

Sign On
Welcome to the My Devices Portal. To manage your personal devices, sign on using your My Lynn Account username and password.

Username:
username

Password:
password

Please **scroll down** and read the entire policy so that you can click on the "I agree to the terms and conditions" checkbox below

You are responsible for maintaining the confidentiality of the password and all activities that occur under your username and password. Cisco Systems offers the Service for activities such as the active use of e-mail, instant messaging, browsing the World Wide Web and accessing corporate intranets. High volume data transfers, especially sustained high volume data transfers, are not permitted. Hosting a web server or any other server by use of our Service is prohibited. Trying to access someone else's account, sending unsolicited bulk e-mail, collection of other people's personal data without their knowledge and interference with other network users are all prohibited. Cisco Systems reserves the right to suspend the Service if Cisco Systems reasonable believes that your use of the Service is unreasonably excessive or you are using the Service for criminal or illegal activities. You do not have the right to resell this Service to a third party. Cisco Systems reserves the right to revise, amend or modify these Terms & Conditions, our other policies and agreements, and aspects of the Service itself. Notice of any revision, amendment, or modification will be posted on Cisco System's website and will be effective as to existing users 30 days after posting.

☒ I agree to the terms and conditions

Sign On

[Contact Support](#) | [Help](#)

- c.
3. On the **Post Access** screen click the **Continue** button.

Post Access
Click **Continue** to connect to the network.
You will be connected to the network soon.

[Contact Support](#) | [Help](#)

- a.
4. To add a new device, click the "Add" button at the top.

Manage Devices
Need to add a device? Select **Add**. Was your device lost or stolen? Select your device from the list to manage it.
Number of registered devices: 0/15

[Add](#) [Refresh](#)

MAC Address...

[Lost](#) [Stolen](#) [Edit](#) [PIN Lock](#) [Full Wipe](#) [Unenroll](#) [Reinstate](#) [Delete](#)

☐ MAC Address	Device Name	Description	Status
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[Contact Support](#) | [Help](#)

- a.
5. On the Add Device screen
- Enter the Device name - This is a name used for you to recognize your specific device (e.g. Playstation 5, Xbox, or Nintendo Switch).
 - Enter the Device ID - This is the MAC Address or Wireless ID of the device that you discovered in the steps above.
 - This unique identifier consists of 6 alphanumeric characters that are entered in pairs and separated by a colon (e.g. A1:B2:CD:34:5E:6F)
 - Optional: Enter a description of the device being added to Lynn_Open (e.g. The best PS5 on the planet).
 - Click the Submit button.

Add Device

To add a new device, enter the device ID, which displays on your device as the MAC or Wi-Fi address. It consists of 6 alphanumeric number pairs separated by colons such as AA:BB:CC:11:22:33.

IMPORTANT:

If you have **already** tried to connect your device to the network before manually registering the device, you will have to wait a minimum of **30 minutes** before trying to connect your device to the Lynn_Open network. This is a security mechanism that we have put in place to help from overloading our servers. We appreciate your understanding and patience.

Thank you

Device name: *

Dorm Room TV

Device ID: *

3c:d:36:60:be:1c

Description:

[Submit](#) [Cancel](#)

[Contact Support](#) | [Help](#)

- e.
6. You have now completed the steps for allowing your device to connect to the Lynn_Open network.
- Please allow 15 minutes before completing the following steps.

Joining the device to the Lynn_Open Wi-Fi network

- Enter the Network/Wireless settings on your device.
 - Lynn_Open is a hidden wireless network and will not be able to be chosen from the drop-down of available networks on your device. It will need to be manually entered.

- b. Each device is unique in its verbiage for manually entering a network name. Please refer to the manufacturer's documentation for manually connecting your specific device to a hidden wireless network.
2. Select the option for Other Network or Hidden Network (Unsecured)
3. Type in Lynn_Open (exactly with capital letters and underscore)
4. For most Smart TVs and gaming consoles, once you have manually entered the SSID Lynn_Open successfully, you will be able to connect your device to the Lynn_Open wireless network.
 - a. For some devices that do not have displays or keyboards, you may need to configure them using an app or directly connecting to a broadcast SSID. Please refer to the Manufacturer's Documentation for configuring these devices.

Additional Support

If after following the above steps required for connecting your device to the Lynn_Open wireless network, you are still unable to connect after 15 minutes, please open an issue with IT Support Services at the [Lynn University Service Center](#) and use the [I Need Something](#) link to create an issue and a member of the Lynn University IT Support Services team will schedule a time to assist you. Be sure to include:

- Your Residence Hall
- Your Room Number
- Device Type
- Model number
- Wireless/Wi-Fi MAC address of the device
- Any errors you are receiving

Device in Pending status

Please be aware, that your device will always report being in the **Pending** status on the **Manage Devices** screen. This is functioning as designed.

NAT Type

Please be aware, that due to being in an enterprise environment, we do not make changes to the NAT type for games or devices as these changes pose a security risk to the enterprise network.

Related articles

Content by label

There is no content with the specified labels