

# Knowledge Base Home



Welcome to Lynn University Knowledge Base home. This website provides detailed "how to" instructions and answers to frequently asked questions. Information is organized by type of service. If you are unable to find the information you are looking for here, please contact IT Support Services at x7979.

[Click Here for Workday Documentation](#)

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## Need help now?

- FAQ: [IT Support FAQ](#)
- Open a Service Desk  
Issue: [Lynn University Service Center](#)
- Email: [SupportServices@lynn.edu](mailto:SupportServices@lynn.edu)
- Call: 561-237-7979 (x7979)
- Customer Service Desk  
Location: [First Floor Eugene M. and Christine E. Lynn Library](#)
- Book an [appointment](#)
- [Remote Support Portal](#)
- Hours: Monday – Friday 8:00am – 5:00pm

## Frequently asked questions

- [How to reset Lynn Account password.](#)
- [Xfinity on campus.](#)
- [Connecting to Lynn University's wi-fi.](#)
- [Remote work resources.](#)

## Other resources

- For questions on your academic records, enrollment, and graduation please contact the [Office of the Registrar](#)
- For questions on your student account or financial aid please contact [Student Financial Services](#).
- Fill in the [Student Maintenance Requests Form](#) for any student housing maintenance requests.

- For Workday resources please the [Workday Documentation site](#)

## Browse by topic

### 1. A

- [account](#)
- [accountsetup](#)
- [ada](#)
- [adobesign](#)
- [agreement](#)
- [airplay](#)
- [announcements](#)
- [apple](#)
- [application](#)
- [archived](#)
- [as-built](#)
- [assignments](#)
- [authenticator](#)
- [azure](#)
- [azure\\_authenticator](#)

### 2. B

- [beyondtrust](#)
- [browser](#)
- [business](#)

### 3. C

- [calendar](#)
- [calling](#)
- [canvas](#)
- [catalina](#)
- [cbord](#)
- [checkin](#)
- [check-in](#)
- [chime](#)
- [chrome](#)
- [classroom](#)
- [comcast](#)
- [compliance](#)
- [computer](#)
- [confluence](#)
- [connecting](#)
- [course](#)
- [course\\_eval](#)
- [course\\_evaluation](#)

### 4. D

- [defender](#)
- [desktop](#)
- [desktopauthority](#)
- [device](#)
- [discussions](#)
- [distribution\\_lists](#)
- [duo](#)

### 5. E-F

## Recently updated articles

### [eFax User Guide](#)

Apr 02, 2024 • updated by [Kevin Kerr](#) • [view change](#)  
[Knowledge Base Home](#)

Mar 01, 2024 • updated by [Matthew J. Tebes](#) • [view change](#)  
[Lynn Account](#)

Feb 21, 2024 • updated by [Maria Piret](#) • [view change](#)  
[Quick Start Guide for New Students](#)

Feb 20, 2024 • updated by [Maria Piret](#) • [view change](#)  
[Fraudulent Job/Internship Postings / Gift Card Scams](#)

Feb 16, 2024 • updated by [Joey Rego](#) • [view change](#)  
[Phishing / Vishing / Smishing Scams via Email/SMS /Phone Call](#)

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[What is required when requesting a Contractor or Vendor ID Card](#)

Feb 14, 2024 • updated by [Aaron Stanger](#) • [view change](#)

[Classroom Equipment Instructions \(Wolfvision Cynap Pro\)](#)

Feb 13, 2024 • updated by [Aaron Stanger](#) • [view change](#)

[Zoom - Call Queue Admin Basics](#)

Feb 12, 2024 • created by [Anthony Franklin](#)  
[How to Enable Calls from an assigned Zoom Call Queue](#)

Feb 12, 2024 • updated by [Aaron Stanger](#) • [view change](#)

[Knowledge Base Home](#)

Feb 02, 2024 • updated by [Maria Piret](#) • [view change](#)  
[IT Support FAQ](#)

Jan 25, 2024 • updated by [Kevin Kerr](#) • [view change](#)  
[Telephone, Voicemail & eFax](#)

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[Lynn University Services Center](#)

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- ebill
- edge
- email
- encryption
- end\_user
- end-user
- eportfolios
- events
- exchange
- faxpipe
- files
- firefox

6. G-H

- galaxy
- get
- global
- google
- grades
- graduate
- grammarly
- hardware
- hipaa
- horizons
- how-to-article

7. I-K

- id\_card
- inbox
- informational
- install
- instructional\_design
- introduction
- ios\_device
- ipad
- ipadsetup
- iphone
- it\_support
- jics
- jira
- kit

8. L

- live\_captioning
- loaner
- login
- lusc
- lynn\_open
- lynnaccount
- lynnguest

9. M-N

- management
- meals
- mfa
- microsoft365defender
- mobile
- modules
- monitor
- motorola
- ms\_defender
- multi-factor
- multi-factor\_authentication
- mylynn

- navigate
  - navigation
10. O
- office2019
  - office365
  - online
  - outlook
  - outlook-365
  - owa
11. P-Q
- password
  - passwordstate
  - pc
  - phish
  - phishing
  - photo
  - pixel
  - plug-in
  - procedures
  - profile
  - proofpoint
  - quizzes
12. R-S
- rds
  - remote
  - replacement
  - requests
  - retention
  - return\_to\_work
  - samsung
  - settings
  - software\_center
  - study\_abroad
  - survey
  - suspicious
13. T-V
- teams
  - technical
  - tickets
  - tool
  - toolkit
  - tv
  - undergraduate
  - upgrade
  - user
  - validated
  - virtru
  - vonage
14. W-Z
- wifi
  - wi-fi
  - windows
  - wolfvision
  - xfinity
  - zoom
  - zoom\_phone