## **Bad Request - Header Field Too Long Error**

The "Bad Request – Request Too Long" error is exclusive to browsers. The typical solution is to clear the cache and cookies in your browser.

Chrome:

- 1. Open Chrome.
- 2. At the top right, select More blocked URL or  $\mathbf{O}$
- 3. Select Settings.
- 4. Scroll to "Privacy and security,"
- 5. Click "Clear Browsing data",
- 6. On Time settings, select "All time".
- 7. Click Clear Data
- 8. Select Cookies and other site data
- 9. Scroll to "Always clear cookies when windows are closed:
- 10. Select Add.
- 11. Enter the base web address wd5.myworkday.com/lynn/login.htmld
- 12. Select Add.

## Internet Explorer:

- 1. Open Internet Explorer 11.
- 2. Click the Settings icon (top right corner) and click Safety.
- 3. Click Delete browsing history.
- 4. Check the Temporary Internet files and website files option.
- 5. Click Delete.
- 6. A confirmation message should appear.
- 7. Restart Internet Explorer 11.

## Safari on iPad

- 1. From the home screen, Select Settings
- 2. Select Safari.
- 3. At the bottom of Safari's settings screen, Select Clear cookies and data or Clear Cookies and Clear Cache.

After clearing browsing data, please open the application page https://wd5.myworkday.com/lynn/login.htmld