

Academic Instructional Technology

Instructional Technology Support including

Canvas, Amazon Chime, BioSig-ID, LockDown Browser, EvaluationKit

Please submit a ticket through your [Canvas account](#).

- Go to the **Help** menu in the left navigation menu
- choose **Report a Problem**
- Links to: <https://lynn.instructure.com/>

Alternatively, you may email canvas@lynn.edu or call us at **(561) 237-7979** and choose the **Canvas** option from the menu.

Instructional Design

For any questions regarding instructional design, or if you need help with course design, contact the instructional design team using one of the following options:

- Email: InstructionalDesigners@lynn.edu
- [Book an appointment](#) with an Instructional Designer
- Call: **(561) 237-7979** (pick Instructional Design option from the menu)

Technical Related Issues (iPad, Email, Office 365, etc.)

For any technology-related inquiries, please use one of the following options:

- [Submit a ticket](#) through Lynn University Service Center portal
- Email: supportservices@lynn.edu
- Call IT Support Center at (561) 237-7979. *Do not select Canvas or Instructional Design if it is technology-related problem*

Categories of technology-related services:

- Application/Software
- Card Office and Room Access Services (IDs, locks, and lock equipment)
- Classroom Technology
- Common area desktop and printing support
- Computer peripherals
- Equipment requests
- Email
- Passwords/Pins resets
- iPad support
- myLynn accounts
- Personal Desktop, Laptop and Mobile/Cell Device Support
- Network Resources and Connectivity
- Voice and Phone