

# Support Services Contact Information

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*IT Support Services is a customer facing team that assists members of the university community with technology related issues and university hosted events. Team members have a wide range of learning opportunities while working with university systems. We also work closely with students, departments and teams to maintain university issued hardware, connect devices to the network and best utilize IT resources available across campus, helping them to be more efficient and successful through the use of technology.*

## Contact Information

- FAQ: [IT Support FAQ](#)
- Open a Service Desk Issue: [Lynn University Service Center](#)
- Email: [SupportServices@lynn.edu](mailto:SupportServices@lynn.edu)
- Call: 561-237-7979 (x7979)
- Customer Service Desk Location: [First Floor Eugene M. and Christine E. Lynn Library](#)
- Book an [appointment](#)
- [Remote Support Portal](#)
- Hours: Monday – Friday 8:00am – 5:00pm

## Service Catalog

- Accounts and Access
- Applications
- Business Intelligence and Reporting
- Classroom Technology and Equipment
- Email, Calendar and Collaboration
- Event Support
- Research and Consulting
- University Owned Device Support
- Voice and Connectivity

## Team Members



Aaron Stanger

Support Manager

