

# Getting Started - Workday

## What is Workday?

Workday is the new enterprise software system replacing our student information system (Jenzabar) and its many shadow systems.

It's a centralized and standardized cloud-based application.

After the initial launch in June 2020, Workday enhancements will be added every six months. These updates ensure Lynn University stays up to date with technology changes, regulatory requirements, and our ever-expanding information needs. Workday Student will be launched March 4, 2024.

## Getting Started

### Make Sure your Browser Supports Workday

Contact the IT help desk or IT Support (561-237-7979) if you have questions about your browser or experience any issues.

### Google Chrome

- **Desktop Internet Browser:** Latest Release
- **Desktop Screen Reader:** Jaws (Recommended); NVDA; ChromeVox (only supported on ChromeOS)
- **Mobile Internet Browser:** Latest Release
- **Mobile Screen Reader:** Talkback; VoiceOver

### Mozilla® Firefox + Mozilla® Firefox ESR

- **Desktop Internet Browser:** Latest Release
- **Desktop Screen Reader:** Jaws (Recommended); NVDA
- **Mobile Internet Browser:** Not Supported
- **Mobile Screen Reader:** Not Supported

### Microsoft® Edge

- **Desktop Internet Browser:** Latest Release. Running Edge in IE mode is not supported. Edge Legacy is not supported.
- **Desktop Screen Reader:** Jaws (Recommended); NVDA
- **Mobile Internet Browser:** Not Supported
- **Mobile Screen Reader:** Not Supported

### Safari®

- **Desktop Internet Browser:** Latest Release supported on macOS. Safari for Windows was discontinued by Apple in 2012 and is not supported.
- **Desktop Screen Reader:** VoiceOver
- **Mobile Internet Browser:** Latest Release
- **Mobile Screen Reader:** VoiceOver

### Opera®

- **Desktop Internet Browser:** Latest Release
- **Desktop Screen Reader:** Jaws; NVDA
- **Mobile Internet Browser:** Not Supported

- **Mobile Screen Reader:** Not Supported

### Microsoft® Internet Explorer

- **Desktop Internet Browser:** Internet Explorer is not supported; see [IE 11 Retirement and FAQ](#). Not supported when running in Compatibility Mode, Enterprise Mode, or Embedded Mode.
- **Desktop Screen Reader:** Not Supported
- **Mobile Internet Browser:** Not Supported
- **Mobile Screen Reader:** Not Supported

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