# LYNNVERSITY





### Welcome to Zoom Basic Training!!!

Live for Students, Faculty and Staff on July 13, 2020



### Instructor



**Andrew Vermes** 

**IT Support Technician II** 

Email: avermes@lynn.edu Phone: 561-237-7431



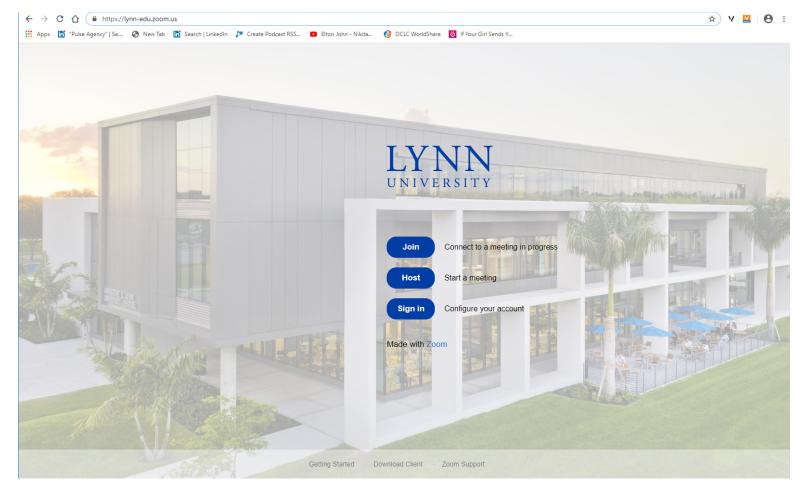
### Lynn University Zoom Training

Creating your Account/Migrating your Existing Account



### Accessing the Portal

#### Navigate to zoom.lynn.edu

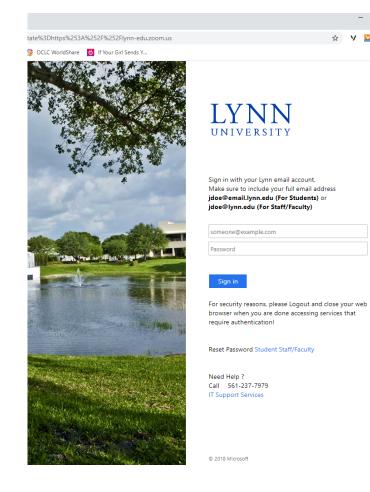




### **Creating Your Account**

#### Click on the Sign-In button and login with your Lynn Username and Password

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### Migrating An Existing Account

- If you already have an account registered, with your @lynn.edu email address, you will need to switch to the new account.
- You will receive an email with a link.
- Click the "Switch to the new account" button.
- Follow the steps to complete the process.

### zoom

#### Hello avermes@lynn.edu,

You are currently a member of the Zoom account , and you are trying to sign into the new Zoom account Lynn University (lynn-edu.zoom.us). If you want to switch to become a member of the account Lynn University, click the button below within 24 hours.

#### Switch to the new account

If the button above does not work, copy the link below and paste it into your browser.

https://lynn-edu.zoom.us/invite\_confirming?code=Qu7bSjDWh60rkVUoD3nDVR2K 5NO9QO7qC2N6DlthvuA.BQgAAAFyVqDJHgABUYAQYXZIcm1lc0BseW5uLmVkd QMWemV1X1FLMUJRWmVQYzhuQIIWWU5Yd2UWMTR4WktIWUVUcEtZZzhHb1 IUSDdYdwAWWHVEQnhRa29UOXVqemIBZEkySnkzQQAAAAAAAAAAkfr=hostin vite

You do not need to take any action to remain a member of the current account.

Thank you for choosing Zoom. -The Zoom Team



### Logging in from the Application

- Open the Zoom Desktop Application
- Click the Sign In button

zoom

Join a Meeting Sign In

Version: 5.0.2 (24030.0508)

Click the "Sign In with SSO" option on the right

•	In the box,	type in	lynn-edu	and click	Continue.

• •

	Sign In with SSO	
	lynn-edu	.zoom.us
	I don't know the company domain	Continue
< Back		

• Sign-in with your information. Once completed, click "Launch Zoom" to complete the process.

Sign In	Sign Up Free			Sign in with SSO
Email		)	Sign In with SSO	Click <b>Open link</b> on the dialog shown by your browser. If you don't see a dialog, click Launch Zo below.
Password	Forgot?	or	G Sign In with Google	Launch Zoom
✓ Keep me signed in	Sign In		f Sign In with Facebook	

### Accessing the Portal

SOLUTIONS - PLANS & PRICING	G CONTACT SALES				SCHEDULE A MEETING	JOIN A MEETING	HOST A MEETING 👻
ONAL	Upcoming Meetings	Previous Meetings	Personal Meeting Room	Meeting Templates			Cet Trainir
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Webinars							
Recordings	Start Time 💠	Торі	c ÷		Meeting ID		
ettings	Today 10:00 AM	Zoo	om Training for Lynn University Staff		944 3023 1095		Start Delete
IN	Tomorrow 03:00 PM	Zoo	om Training for Lynn University Staff		989 8829 0911		Start Delete
lashboard	Wed, Jul 8 01:00 PM	Zoo	om Training for Lynn University Staff		916 9184 1277		Start Delete
ser Management oom Management	Thu, Jul 9 02:00 PM	Zoo	om Training for Lynn University Staff		995 5062 3465		Start Delete
ccount Management	Fri, Jul 10 11:00 AM	Zoc	om Training for Lynn University Staff		943 1339 8802		Start Delete

- After successfully logging in, your meetings information will be displayed.
- Your profile information, including picture and job information will be automatically added.
- You will be automatically assigned a license depending on your role (ie. Faculty, Staff, Student)

### Navigating the Portal

Change Delete	Andrew VermesDepartmentIT Support ServicesJob TitleIT Support Technician IICompanyLynn UniversityAccount No.56522671	<ul> <li>View your personal meeting ID information.</li> <li>Schedule meetings/webinars.</li> </ul>
Personal Meeting ID	*** *** *942 Show https://lynn-edu.zoom.us/j/******942 Show × Use this ID for instant meetings	<ul> <li>Manage recordings</li> <li>Change default settings</li> </ul>
Personal Link Sign-In Email	Not set yet. ave***@lynn.edu Show Linked accounts:	
User Type Capacity	Licensed  Meeting 300	
User Group	LU Default Employee Settings	



### Lynn University Zoom Training Joining a Meeting



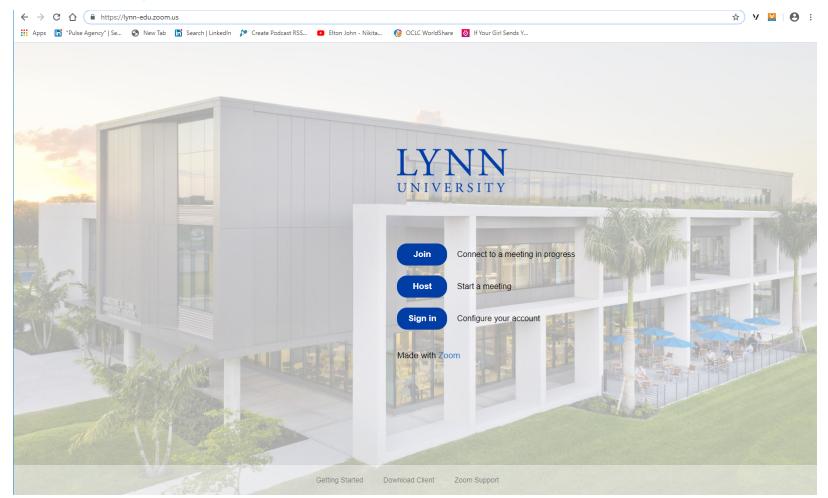
• One way to join a meeting is to click the link you receive from the meeting organizer:

You can join this meeting from your computer, tablet, or smartphone. https://us04web.zoom.us/j/78061569113?pwd=TzAzc3UzWVE3SkN3c0x2U3IPVWJpUT09

Join Zoom Meeting https://success.zoom.us/j/94271820791?pwd=R3VBeDIwK1JtVVJIWmx6R1IXbW9HQT09 Password: 465767



• Navigate to **zoom.lynn.edu** and click the Join button





• Enter the meeting ID and click Join.

				F	REQUEST A DEMO 🛛 🔇	1.888.799.9666
ONS 🔻	PLANS & PRICING	CONTACT SALES		JOIN A MEETING	HOST A MEETING	<ul> <li>SIGN IN</li> </ul>
			Join a Meeting			
			Meeting ID or Personal Link Name			
				)		
			Join			
			Join a meeting from an H.323/SIP room system			



• When prompted, open the Zoom application on your device.

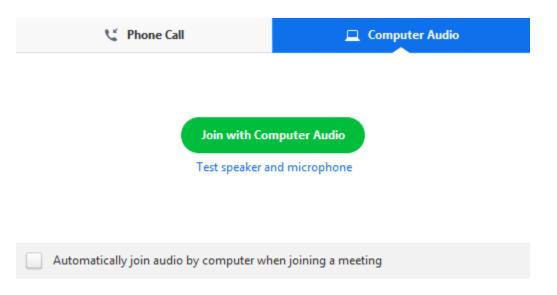
Open Zoom?

https://zoom.us wants to open this application.





- To use your computer's sound, select the Computer Audio tab and click on the green button.
- To use your phone to call in, click the Phone Call tab and use the information to dial with your phone.



### Navigating a Meeting



### **Attendee Options**

• **Mute/Unmute**: This allows you to mute or unmute your microphone.

Audio controls (click ^ next to **Mute/Unmute**): The audio controls allow you to change the microphone and speaker that Zoom is currently using on your computer, leave computer audio, and access the full audio options in the Zoom settings.

• **Start/Stop Video**: This allows you to start or stop your own video.

Video controls (click ^ next to **Start/Stop Video**): If you have multiple cameras on your computer, you can select which Zoom is using, access the full video controls, and select a Virtual Background.

- Manage Participants: Opens the window to see participants.
- **Chat**: Access the chat window to chat with the participants.
- **Record**: Start or stop a cloud or local recording. (Requires host approval)
- **Leave Meeting**: Leave the meeting.

### Navigating a Meeting



### **Host Options**

- **Security**: Access in-meeting security options.
- Manage Participants: Opens the window to manage participants and invite others to join the meeting.
- **Polling**: Allows you to create, edit, and launch your polls. The options to create or launch polls will open up the Zoom web portal in your default browser.
- Share Screen: Start sharing your screen. You will be able to select the desktop or application you want to share. When you are screen sharing, the controls will appear at the top of your screen, but you can drag it to another location.
- **Breakout Rooms** (only available to the host): Start breakout rooms.
- **End** (only available to the host): Display the following two options.
  - End Meeting for All: End the meeting for yourself and all participants.
  - **Leave Meeting**: Leave the meeting. You will be prompted to assign a host so that the meeting can continue.

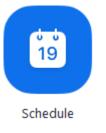


### Lynn University Zoom Training Scheduling a Meeting



Using the Zoom Desktop Application

- Open your Zoom client and sign in to Zoom.
- Click on the **Schedule** icon. This will open the scheduler window.



• Select your meeting settings. Note that some of these options might not be available if they were disabled and locked to the off position at the account or group level.

- **Topic**: Enter a topic or name for your meeting.
- **Start**: Select a date and time for your meeting. You can start your meeting at any time before the scheduled time. You can also manually enter any time. For example, you can enter **15** in the minutes field to schedule a time in a 15-minute increment.
- **Duration**: Choose the approximate duration of the meeting. This is only for scheduling purposes. The meeting will not end after this length of time.
- **Time Zone**: By default, Zoom will use your computer's time zone. Click the drop-down menu to select a different time zone.
- **Recurring meeting**: Choose if you would like a recurring meeting(the meeting ID will remain the same for each session).

#### Schedule a Meeting

Grant Macea	ren's Zoom Meeting
Start:	Tue January 8, 2019
Duration:	1 VHr 0 VMin
Time Zone:	(GMT-08:00) Pacific Time (US and Canada) v
Recurring	meeting
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#### Schedule a Meeting

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Require meeting		
Require meeting     Advanced Options		
Require meeting     Advanced Options		<ul> <li>Other Calendars</li> </ul>
Require meeting Advanced Options Calendar		Other Calendars

#### Video

•Host: Choose if you would like the host video on or off when joining the meeting. Even if you choose off, the host will have the option to start their video.

•**Participant**: Choose if you would like the participants' videos on or off when joining the meeting. Even if you turn off, the participants will have the option to start their video.

•Audio: Choose whether to allow users to call in via Telephone only, Computer Audio only, or Both.



#### Schedule a Meeting

Grant MacLaren's Zo	om Meeting	
State MacCorell's Z		
Start: Tue	January 8, 2019 🗐 🔻 11:00 AN	1
Duration: 1	∨ <sub>Hr</sub> 0	∼ Min
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Require meeting	password	
Advanced Options	,	
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Calendar Outlook	Google Calendar	Other Calendars
	Google Calendar	O Other Calendars

- Advanced Options: Click on the arrow to view additional meeting options.
  - Require meeting password: You can select and input your meeting password here. Joining participants will be required to input this before joining your scheduled meeting. Note: The meeting password must meet these requirements.
  - Enable join before host: Allow participants to join the meeting without you or before you join.
  - Mute participants on entry: If join before host is not enabled, this will mute participants as they join the meeting. Participants can unmute themselves after joining the meeting. Note: To mute all participants currently in a meeting, see the options to manage participants.
  - Use Personal Meeting ID: Check this if you want to use your Personal Meeting ID. If not selected, a random unique meeting ID will be generated.



#### Schedule a Meeting

Торіс:
Grant MacLaren's Zoom Meeting
Start: Tue January 8, 2019 🗊 🔹 11:00 AM 🔹
Time Zone: (GMT-08:00) Pacific Time (US and Canada) ~
<b>Video</b> Host: ◯ On ◯ Off Participants: ◯ On ◯ Off
Audio     Oraclephone     Computer Audio     Oraclephone and Computer Audio       Dial in from United States     Edit
Options Uist on Public Calendar ⑦ Require meeting password Advanced Options ~
Calendar Outlook Ogogle Calendar Other Calendars
Schedule

- Advanced Options: Click on the arrow to view additional meeting options.
  - **Record the meeting automatically**: Check this if you want the meeting to be automatically recorded. Select if you want it to be recorded locally (to your computer) or to the cloud (<u>zoom.us/recording</u>).
  - List on Public Event List: Post the meeting on the public meeting/webinar list so that anyone can view it. We recommend you add a meeting password to secure your meeting.
  - Schedule For: If you have scheduling privilege for another user, you will be able to choose who you want to schedule for from the drop-down menu.
  - Alternative hosts: Enter the email address of another Zoom user who is Licensed, on your account to allow them to start the meeting in your absence.



#### Schedule a Meeting

Grant MacLare	en's Zoom Meeting
Start:	Tue January 8, 2019
Duration:	1 v <sub>Hr</sub> 0 v <sub>Min</sub>
Time Zone:	(GMT-08:00) Pacific Time (US and Canada)
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Dial in from Uni Options List on Pub	olic Calendar ⑦ eeting password

- **Calendar**: Select a calendar service to add the meeting to and send out invites to participants.
  - **Outlook-** This will generate an .ics file that will open in Outlook, Windows Mail, or iCal.
  - **Google Calendar** Will launch the user's default browser and open the invite in Google Calendar. (Not supported by Lynn)
  - **Other Calendars** Will open a new window, where the meeting text can be copied pasted into the user's preferred communication method.
- Click **Schedule** to finish. Open the selected calendar service to add the meeting.

Note:

• If you are scheduling a recurring meeting, you will need to set the recurrence in your calendar service.



#### Using the Zoom Outlook Add-In for Office 365

- Open your Outlook web calendar and click **New** to create a new calendar event.
- Enter meeting details like the title, location, and guest list.
- Click the three dots in the top toolbar. You will see the Zoom sidebar open, prompting for your Zoom credentials.

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	Save 🛍 Discard 🚾 Busy 🗸 🧷 Categorize 🗸 🗜 Response options 🗸 🗔	
•	Add a title	$\leftarrow$ $\rightarrow$ Sat, September 28, 2019 $\checkmark$
8	Invite attendees Optional	8a 8:00a - 8:30a You are available
Ŀ	9/28/2019 🛗 8:00 AM $\checkmark$ to 8:30 AM $\checkmark$ 🥘 All day 💽	) 9a
$\langle \zeta \rangle$	Repeat: Never $\checkmark$	10a



Using the Zoom Outlook Add-In for Office 365

- Click Zoom
- Click Add a Zoom Meeting
- Sign into your Zoom account. If you are already signed into the Zoom web portal, it will log you in automatically. Note: The meeting settings will automatically populate with your default settings in your Zoom web portal.

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#### Using the Zoom Outlook Plug-In for Microsoft Outlook Desktop Version

Creating a New Meeting	🖸 Zoom 🛛 🗙 🗙
	Add Zoom Meeting
<ul> <li>Enter meeting details like the title, location, and guest list.</li> <li>In the Meeting tab, click Add a Zoom Meeting.</li> <li>Select your desired video, audio and meeting, click Add Zoom Meeting to add Zoom ioin details to the meeting.</li> </ul>	Meeting ID  One-time Meeting ID  Personal Meeting ID (PMI) 931-592-0615  Video
Viewing and Editing Maatinga	Host Off Participant Off
<ul> <li>Open the Outlook desktop app and switch to calendar view.</li> <li>Double-click a Zoom meeting to display the meeting details.</li> <li>Click Add a Zoom Meeting to display the Zoom meeting options.</li> <li>Change your meeting options and click Update to apply the changes.</li> </ul>	Audio Telephone Computer Audio Telephone and Computer Audio Dial from United States Edit countries
	Meeting Options  Require meeting password  Recurring meeting Note: Enable this one when choose "Recurrence"



#### Registration / Managing a Scheduled Meeting with Registered Participants

- Log in to the Zoom Web Portal with your Lynn credentials.
- Click on Meetings.
  - Click on the Scheduled Meeting Name to see the settings.
    - Scroll to the bottom to see your Registered attendee information.
    - Click on Email Settings to see the confirmation email details.
      - Click Edit to change the content of your confirmation email.
      - Add any necessary additional information and click Save.
  - Under Branding, you can add a banner and/or logo to your meeting invitation and layout.
  - To add a Poll or manage an existing poll, click on the Poll option and click Add or Edit.

Registration Email	Settings Branding Poll	
Manage Attendees	Registrants: 35	View
Registration Options	Automatically Approved	Edit
	imes Send an email to host	
	imes Close registration after meeting date	
	<ul> <li>Allow attendees to join from multiple devices</li> </ul>	
	<ul> <li>Show social share buttons on registration page</li> </ul>	
Want a webinar instead of a meeting?	Convert this Meeting to a Webinar	
Registration Email S	Settings Branding Poll	
Email Contact:	Andrew Vermes, avermes@lynn.edu	Edit
Confirmation Email to Regist	rants Send upon registration Send me a preview email	English 👻 📔 Edit

Confirmation Email			
Sand Confirmation Email to Pagistrants			

#### Subject

[Meeting Topic] Confirmation

Body Hi [User Name].

Thank you for registering for "Zoom Training for Lynn University Staff".

Pleas	e submit any questions to: avermes@lynn.edu
Date	Time: Jul 6, 2020 10:00 AM Eastern Time (US and Canada)
Join f	rom PC, Mac, Linux, iOS or Android: [Join Link]
Passv	vord: 387734
Note:	This link should not be shared with others; it is unique to you.
Add t	o Calendar Add to Google Calendar Add to Yahoo Calendar
Or iP	hone one-tap
	: +16465588656,,94430231095# or +13017158592,,94430231095#
	lephone:
	Il(for higher quality, dial a number based on your current location):
ι	JS: +1 646 558 8656 or +1 301 715 8592 or +1 312 626 6799 or +1 669 900 9128 or +1
215 8	3782 or +1 346 248 7799
Me	eting ID: 944 3023 1095
Int	ernational numbers available: https://lynn-edu.zoom.us/u/acF2q4xR0t



### Lynn University Zoom Training

Scheduling a Meeting for Others



Scheduling a Meeting for Others

- Scheduling privilege is designed for a user or an executive admin to:
- You can assign or delegate a user or multiple users in your account to have them schedule meetings on your behalf.
- You can also schedule meetings on behalf of a user (or multiple users) that has assigned you scheduling privileges. If both users have a webinar license, they can also schedule webinars for you.
- Users with Scheduling Privilege on your account will be able to manage and act as an alternative host for all meetings.

#### Scheduling a Meeting for Others using Zoom

#### Zoom Web Portal (Assigning Scheduling Privileges)

- Sign into the Zoom web portal.
- Click **Settings**.
- Under Other, click the plus sign (+) next to Assign scheduling privilege to.
- Enter one or more email addresses in the window, separated with a comma.
- Click **Assign**.
- If the user was assigned successfully, they will appear under Assign Scheduling Privilege to. However, they will need to sign out of the Zoom desktop client and sign in again before they will be able to schedule for you there.

#### Zoom Desktop Application (Scheduling for another user)

- Sign into the Zoom Desktop Client.
- Click on the **Schedule** icon. This will open the scheduler window.
- Click Advanced Options.
- Check Schedule For.
- Choose the user you want to **Schedule For** from the dropdown menu.
- Click Schedule to finish. Open up the calendar you have selected

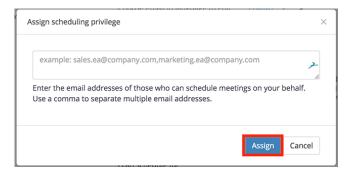
#### Schedule Privilege

You can assign users in your account to schedule meetings on your behalf. You can also schedule meetings on behalf of someone that has assigned you scheduling privilege. You and the assigned scheduler must be on a Paid plan within the same account.

Assign scheduling privilege to	+
No one	

#### I can schedule for







Scheduling a Meeting for Others Using Outlook Add-In

Office365

- Schedule a meeting using the Outlook add-in.
- While in the calendar event window, click **Zoom** then **Settings**.
- In the Schedule For drop-down menu, select the user you want to schedule the meeting for.

#### **Outlook Desktop Application For Windows**

- Schedule a meeting using the Outlook plug-in.
- While in the calendar event window, click **Change Settings** in the tool bar.
- Click the **Schedule For** check box, then select the user you want to schedule the meeting for.



### Lynn University Zoom Training Other Features

#### LYNN UNIVERSITY

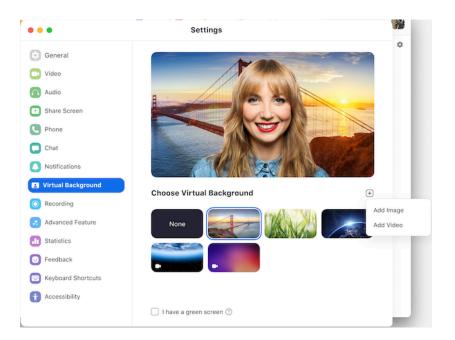
### Virtual Backgrounds

#### Zoom Support Documentation

- The Virtual Background feature allows you to display an image or video as your background during a Zoom Meeting. This feature works best with a green screen and uniform lighting, to allow Zoom to detect the difference between you and your background.
- You can also upload your own images or videos as a virtual background. There are no size restrictions when adding your own virtual backgrounds, but we recommend cropping the image to match the aspect ratio of your camera before uploading it.
- Sign into the Zoom desktop client.
- Click your profile picture then click **Settings**.
- Select Virtual Background.

Note: If you do not have the **Virtual Background** tab and you have enabled it on the web portal, sign out of the Zoom Desktop Client and sign in again.

- Check I have a green screen if you have a physical green screen set up. You can then click on your video to select the correct color for the green screen.
- Click on an image to select the desired virtual background or add your own image by clicking + and choosing if you want to upload an image or a video.





### Screen Sharing

Zoom Support Documentation

While in a meeting, you can share the following content:

- Entire desktop or phone screen
- A specific application
- A portion of your screen
- Whiteboard
  - Click the Share Screen button located in your meeting tool bar.
  - Click Whiteboard.
  - Click Share.
  - The annotation tools will appear automatically, but you can press the **Whiteboard** option in the meeting controls to show and hide them.
  - Use the page controls in the bottom-right corner of the whiteboard to create new pages and switch between pages.
- Audio from your speaker
- Video from secondary camera
- iPhone/iPad screen
  - In your meeting, click Share Screen. Choose iPhone/iPad.
  - (Optional) If you would like to share your phone audio into the meeting, check Share computer sound.
  - Click Share Screen. If prompted, choose to install the plug-in.
  - Follow the on-screen instructions to connect your iOS device.
  - On your phone, swipe up to access the control center. Tap Screen Mirroring.
  - Choose the **Zoom-your computer** option. Your device is now shared into the meeting.



### **Breakout Rooms**

#### Zoom Support Documentation

Breakout rooms allow you to split your Zoom meeting in up to 50 separate sessions. The meeting host can choose to split the participants of the meeting into these separate sessions automatically or manually and can switch between sessions at any time.

- As the host, within a meeting, click breakout rooms.
- Select the number of rooms you would like to create, and how you would like to assign your participants to those rooms:
  - Automatically: Let Zoom split your participants up evenly into each of the rooms.
  - Manually: Choose which participants you would like in each room.
- Click Create breakout rooms.
- Your rooms will be created but will not start automatically. You can manage the rooms prior to starting them by following the instructions below.
- After creating the breakout rooms, click **Options** to view additional breakout rooms options.
- Check any options that you would like to use for your breakout rooms.
  - Move all participants into breakout rooms automatically: Checking this option will move all participants into the breakout rooms automatically. If this option is unchecked, the participants will need to click Join to be added to the breakout room.
  - Allow participants to return to the main session at any time: If this option is checked, the participants can move back to the main session from their meeting controls. If this is disabled, they need to wait for the host to end the breakout rooms.
  - Breakout rooms close automatically after x minutes: If this option is checked, the breakout rooms will automatically end after the configured time.
  - Notify me when the time is up: If this option is checked, the host will be notified when the breakout room time is up.
  - **Countdown after closing breakout rooms:** If this option is checked, the participants will be given a countdown of how much time they have left before being returned to the main room.



### Webinars

#### Zoom Support Documentation

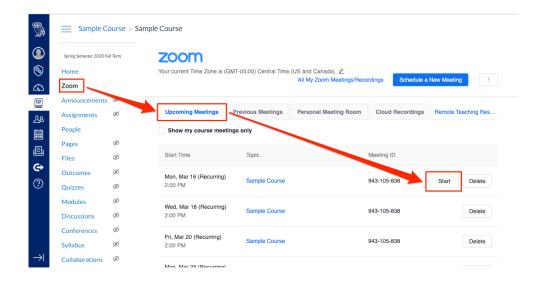
\*If you are interested in doing a webinar, you will need to submit an IT support ticket to enable webinars for your account.

- The Meeting and Webinar platforms offer similar features and functionality but have some key differences.
- Meetings are designed to be a collaborative event with all participants being able to screen share, turn on their video and audio, and see who else is in attendance.
- Webinars are designed so that the host and any designated panelists can share their video, audio and screen. Webinars allow view-only attendees. Attendees have the ability to interact via Q&A, Chat, and answering polling questions. The host can also unmute the attendees. Attendees in webinars cannot rename themselves as well.
- Webinars can require preregistration before the event. The host can either automatically approve all registrants or manually approve. The host can add custom registration questions and pull reports on the registration. Alternatively, the host can turn off registration for the webinar. The attendees will still be required to enter their name and email address upon joining and the reports will be limited to this information.
- **Panelists** are full participants in the meeting. They can view and send video, screen share, annotate, etc. You can have 100 panelists (including the host) in a Webinar. Please note that panelists will receive a direct email invitation separate from the attendees of the Webinar.
- Attendees are view-only participants who can be unmuted if the host chooses. Their view of the webinar is controlled by the host. They can interact with the host and the panelists through the Q&A and the chat.

#### LYNN UNIVERSITY

### Canvas Integration/Classroom Upgrades

- Zoom can be accessed directly through Canvas.
  - Faculty can schedule class meetings.
  - Faculty can start class meetings.
    - This will launch the Zoom app.
- Most Lynn classrooms will be upgraded prior to the start of the Fall Semester.
  - Pan-Tilt-Zoom Camera, controlled from touch panel in room.
  - Omni-directional microphone for sound capture.
  - iPad/iPhone mirroring capability within Zoom.
  - Virtual Whiteboard within Zoom.





### Zoom Training Resources

Zoom Support Portal





Follow-Up Email: Link to Brief Survey Copy of PowerPoint Slides Link to recording of training session

Live for Students, Faculty and Staff on **July 13, 2020.** 



## Lynn University Zoom Training Questions???