

## Having a Problem? Need to Know who to Contact?

### IT SUPPORT

#### CONTACT IT SUPPORT

[Create a case](#) - 561-237-7979 – OPTION 3

- Application/Software
- Azure authentication
- Card Office and Room Access Services
- Classroom Technology
- Common area desktop and printing support
- Computer peripherals
- Equipment requests
- Email
- Phone number change/update
- Passwords/Pins resets
- iPad support
- MyLynn accounts
- Personal Desktop, Laptop and Mobile/Cell Device Support
- Network Resources and Connectivity
- Voice and Phone
- Zoom issues

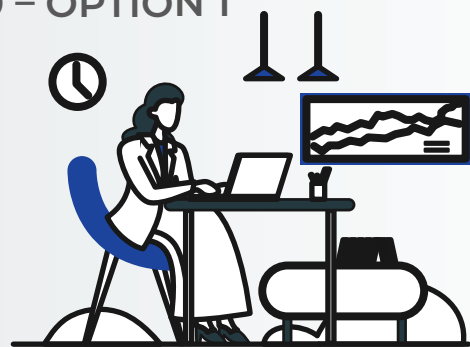


### CANVAS TEAM

#### CONTACT CANVAS TEAM

[Canvas@lynn.edu](mailto:Canvas@lynn.edu) - 561-237-7979 – OPTION 1

- Canvas LMS Issues
- Course content copy
- Course checklist
- Rubrics
- Textbooks/iBooks



### INSTRUCTIONAL DESIGN

#### CONTACT INSTRUCTIONAL DESIGN

[Instructionaldesigners@lynn.edu](mailto:Instructionaldesigners@lynn.edu) - 561-237-7980

- Canvas training
- Course development
- Course content assistance
- Video creation
- Technology integration



### Librarians

#### Contact The Library

[library@lynn.edu](mailto:library@lynn.edu) - (561)-237-7254

- Help with research
- Academic help (Grammarly, Tutor.com, etc.)
- Citations and formatting
- Avoiding plagiarism
- Access to articles, ebooks, textbook collections
- Lynn Creative Services
- Streaming video and more

