LYNN
UNIVERSITY

Having a Problem?
Need to Know who to Contact?

IT SUPPORT

CONTACT IT SUPPORT
Create a case - **561-237-7979 – OPTION 7**

- Application/Software
- Azure authentication
- Card Office and Room Access Services
- Common area desktop and printing support
- Computer peripherals
- Equipment requests
- Email
- Phone number change/update
- Passwords/Pins resets
- iPad support
- MyLynn accounts
- Personal Desktop, Laptop and Mobile/Cell Device Support
- Network Resources and Connectivity
- Voice and Phone
- Zoom issues
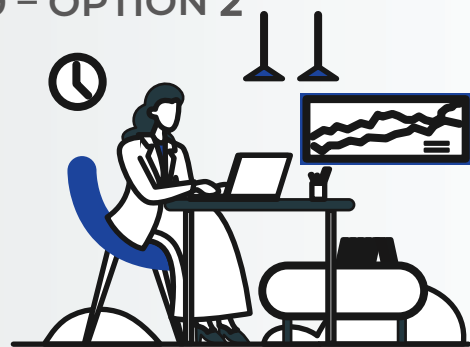- **Classroom Technology**

CANVAS TEAM

CONTACT CANVAS TEAM
Canvas@lynn.edu - **561-237-7979 – OPTION 2**

- Canvas LMS Issues
- Course content copy
- Course checklist
- Rubrics
- Textbooks/iBooks

INSTRUCTIONAL DESIGN

CONTACT INSTRUCTIONAL DESIGN
Instructionaldesigners@lynn.edu - **561-237-7980**

- Canvas training
- Course development
- Course content assistance
- Video creation
- Technology integration

Librarians

Contact The Library
library@lynn.edu - (561)-237-7254

- Help with research
- Academic help (Grammarly, Tutor.com, etc.)
- Citations and formatting
- Avoiding plagiarism
- Access to articles, ebooks, textbook collections
- Lynn Creative Services
- Streaming video and more